

Terms and Conditions

1. Members wishing to participate must comply with each of the established requirements. Those who are among will be able to enjoy this unique experience.
2. Only active members with an AP and those holding at least the Master Junior rank at the beginning of the rule period (May 1, 2024), either by maintaining said rank or reaching a higher rank at the date of the trip will be eligible to participate in these dynamics. Members who do not hold a Master rank will be eligible to participate if they reach at least the Master Junior rank from May 1 through July 14, 2024. However, the rank attainment goals do not contribute to the requirements to win the "International Trip 2024."
3. Your participation in the dynamics will start with the rank you hold on to the promotion starting date (May 1, 2024), which must be at least Master Junior to Master Platinum.
4. The winners of the "International Trip 2024" dynamics will be who meet the requirements within the promotion period.

The winners will be assigned after the system determines that the goals and requirements established to qualify as a winner have been met. The decision is not subject to any complaint, claim, or challenge by the participants.

The Silver and Gold advancement will be displayed in the main menu of your virtual office.

The "International Trip 2024" granted to the winners will be unique and non-transferable, and there will be no financial compensation in case the prize is refused.

5. The promotion will be valid from May 1 to July 14, 2024, at 11:59 pm (Mexico City time).
6. Members are urged not to engage in bad practices such as making withdrawals to deposit in other accounts, among others. Otherwise, the dynamic organizers reserve

the right to establish the respective sanction in accordance with the offense committed by the participant.

As the promotion period concludes, the Dashboard will be temporarily blocked. A message will appear, directing participants to 'Consult the list of winners'. The date and method of contact will be announced later, as determined by the organizers.

Only applies to Members with identity validation.

The Event Committee will review any ethical case that may result in disqualification from the promotion.

7. The winners will receive a trip for themselves and a companion who must be at least 15 years old on the promotion start date (May 1, 2024) for this great experience.

The prizes will be delivered within the terms set by the organizers. The logistics of the dynamics will be determined solely by the organizers, without the possibility of any changes. For instance, there will be no option to pay an additional amount on a single basis, as the accommodation will be on a double basis, among other conditions.

If the winner cannot attend the trip, the place will be assigned to the next winner on the list.

The Company will not be responsible for all extraordinary expenses not contemplated, as well as, but not limited to, the medical or special needs due to age or health, which the winning member must cover if they arise.

Changes to flights and itineraries to extend the "International Trip 2024" are not possible under any circumstances.

If winners miss the flight to the destination, they will automatically lose the return flight and must cover their costs.

If winners and their companions are in a city different from Mexico City, they must cover the transportation costs to and from that city.

8. It is essential that the winners and their companions hold passports with a validity of at least 6 months beyond their intended return date, and they must be sent to the events area at eventos@smartplus.inc. Organizers are not responsible for the expenses generated by the processing of this document, on the date mentioned.

9. All winners and their companions will be provided with travel expense insurance paid by the Company. The insurance will be valid only and exclusively for the "International Trip 2024."

Derived from the previous paragraph, the Company will only be responsible up to the amount and limitations that the insurance hired for the winners' and their companions' establishes, so the Company will not be responsible under any circumstances for the winners or their companions' goods as well as for those losses that the insurance does not cover.

10. By participating in the dynamics of the "International Trip 2024," the participants grant their authorization for the organizers to publish their name and image in publications of advertising media, social networks, mass media, and, in general, in all promotional material for promotional purposes. The above will not imply the obligation to be paid or compensated additionally. Likewise, they waive any claim for the use or rights of images as they are published voluntarily by the participants.

In case of force majeure, acts of God, or acts of third

parties, such as natural disasters, wars, strikes, or disturbances, as well as situations that affect the dynamics, the organizers may modify all or part of the dynamics of the “International Trip 2024” and suspend it temporarily or permanently without assuming any responsibility in this regard.

Participation in the “International Trip 2024” implies full and unconditional acceptance by all participants of all terms and conditions. We reserve the right to refuse admission in any circumstances the Company deems appropriate.

We reserve the right to modify the following Terms and Conditions without notification or prior notice.

If necessary, the organizers may modify the Terms and Conditions of the “International Trip 2024” and substitute any of the announced prizes. These modifications will be announced through the official means of communication.